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Optenet Mailsecure Appliance

Peter Stephenson

5/22/2008

Product Information

**Vendor:** [Optenet](#)**Product:** Mailsecure Appliance<http://www.optenet.es/en>**Price:** \$3,500

Product Rating

Features	★★★★☆
Ease of Use	★★★★☆
Performance	★★★★☆
Documentation	★★★★★
Support	★★★★☆
Value for Money	★★★★☆
Overall Rating	★★★★☆

For: Solid spam detection on several levels.

Against: Limited support and difficult to configure policy.

Verdict: Reasonable features and a good price with limited support make this good for organizations that have solid administration capabilities.

Related Group Test

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The Optenet Mailsecure CCOTTA Appliance brings all of the features of Optenet software products into one easy-to-manage place. This appliance features an email filter, anti-virus, anti-spyware and protection against malicious code and spam.

This product has an expansive spam detection system, which combats spam on many possible levels, such as reputation databases, shared lists of suspicious addresses, URL analysis and digital signature verification.

Deployment and installation is quite simple and takes just minutes. The appliance is deployed inline between the firewall and the network. The IP settings can be easily configured via the LCD display on the front of the appliance. Once the configuration wizard is completed, management is done through the web-based GUI. The GUI itself is organized in an easy-to-navigate manner.

However, configuration of policy is a little confusing. Policy configuration can be assigned to groups or users and can be based on an already existing Active Directory structure. We found the policy configuration page to be a confusing maze of check boxes and selection. The box comes preconfigured with a few policies, but to get the

most out of the appliance considerable configuration is needed.

The box comes with a small quick-start guide that gives three short steps to get connected to the appliance and run the setup wizard. From there all other information is contained in a PDF manual. This manual contains detailed setup information, including a full, step-by-step guide of the setup wizard, as well as in-depth configuration steps. This manual also contains many screen shots and diagrams.

Optenet offers free phone and email technical support, as well as remote installation assistance. For a fee of 15 percent of the license, customers can get premium support, which includes onsite installations with an account executive. There is no self-support available on the website.

At a price of \$3,500, this appliance is a good value for the money. We did find that it offers some very comprehensive spam detection features, but it is difficult to configure and not as feature rich as we would have liked.

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